

60+

A guide to insurance for over 60s

This guide is for customers who are covered by a policy issued by Resolution Life





How insurance can help you in your 60s

With longer life expectancies and changing retirement trends, life in your 60s isn't what it used to be. You may still be paying off a mortgage, trying to build your retirement savings; or you may be supporting ageing parents or adult children.

These days, being 60-plus doesn't necessarily mean you'll have fewer financial commitments. So, while your financial objectives may have shifted over the years, the need to protect your financial future and that of your loved ones still exists.

Learn more about the benefits of insurance for those in their 60s.



In 2024, Resolution Life New Zealand paid out

\$155m to over 2,141 customers

for insurance claims, equating to approximately

\$424,229 paid every day¹

^{1. 2024} Resolution Life claims paid New Zealand. Resolution Life claims paid 2024 - Resolution Life

Protecting what matters most in your 60s

While your financial goals may have changed, the need to protect your family and financial future still exists.



The average life expectancy in New Zealand is 80 for males and 84 for females.²

Protect your family

The right insurance provides vital financial support if the worst happens – helping cover mortgages, debts, and living costs for your family. It can also protect against unexpected medical bills or the cost of aged care if you're unable to care for yourself due to serious illness or injury.



In 2024, the top reasons for insurance claims with Resolution Life New Zealand were cancer (37%) and heart attack, stroke and other circulatory diseases (26%).⁴

Protect your income

With more people continuing to work in their 60s, keeping your income protection insurance for longer may help ensure your retirement plans remain on track, if the unexpected were to happen. Most income protection policies automatically end at age 65. However, some products offer coverage until age 70, which you may have chosen if you planned to continue working beyond the typical retirement age.

Protect your retirement

If you're working hard to pay off your mortgage or grow your retirement savings, an accident or illness could disrupt your plans. Insurance helps protect the retirement you had planned for.



24% of income protection claims with Resolution Life New Zealand were made by customers in their 60s.4

Around half a million dollars

in savings on top of NZ Superannuation may be needed for a 'comfortable' retirement for a two-person household in rural areas

- and over

\$1 million

may be needed in major cities.⁵

- Tatauranga Aotearoa Stats NZ, National and subnational period life tables: 2022–2024 National and subnational period life tables: 2022–2024 | Stats NZ
- 3. 2024 Resolution Life claims paid New Zealand. Resolution Life claims paid 2024 Resolution Life
- 4. 2024 Resolution Life Australasia claims statistics.
- 5. New Zealand Retirement Expenditure Guidelines 2024. NZ Retirement Expenditure Guidelines 2024.

Protecting what matters most in your 60s

Protect against the financial impact of illness and accidents

Health issues can become more top of mind as we get older. Trauma and total and permanent disability (TPD) insurance can help you pay for things such as medical expenses, treatment costs, home modifications and rehabilitation expenses. Generally, before age 65, TPD claims are assessed against your ability to work. After age 65, TPD insurance is no longer assessed against your ability to work but may still offer you protection against significant health impacts.



In 2024, the top reason for trauma insurance claims with Resolution Life New Zealand was *cancer* (73%).⁶

Leave something behind

Life insurance gives your loved ones financial support when you pass away – covering debts, final expenses, and helping care for children, grandchildren, or elderly parents. It ensures you continue to support those who matter most.

Cover final expenses

Funerals can be costly. Your life insurance policy may provide an advance of up to \$15,000 of the sum insured to be paid before the claim has been fully assessed to cover your funeral and other related expenses, easing the financial burden placed on your family.



The average cost of a funeral in New Zealand is approximately \$10,000, but only 5% of New Zealanders have pre-planned their funerals.⁸



An estimated

\$1.6 trillion in assets

will be transferred between generations in New Zealand by 2050.⁷

- 6. 2024 Resolution Life claims paid New Zealand. Resolution Life claims paid 2024 Resolution Life
- 7. 2025 JBWere Bequest Report. JBWere-Bequest-Report-2025.pdf
- 8. New Zealand Seniors. How much does a funeral cost

The different types of insurance

Life in your 60s can be complex, and everyone's needs are different. While no one likes to think about bad things happening in life, it's important to consider how financially secure you and your family would be if things went wrong. That's where Resolution Life's personal insurance products can help protect you and your family.

\$7 =

Life insurance

Life insurance, otherwise known as death cover, provides a lump sum payment if you die or are diagnosed with a terminal illness and have less than 12 months to live despite available treatment.* Life insurance allows you to protect the people who depend on you financially.

*Refer to the relevant policy document for the exclusions and terms and conditions that apply.

Total and permanent disablement insurance (TPD)

TPD provides a lump sum payment if you become totally and permanently disabled because of an injury or sickness. Up until age 65, TPD is generally associated with your inability to work again in your own or any occupation. Depending on the type of TPD insurance you have, it may also provide cover if you were unable to do specific activities as part of your daily living, permanent loss of or use of limbs and sight, or significant cognitive impairment

TPD insurance can be used to fund out of pocket medical expenses and costs associated with a long-term disability like full time care or home modifications. It can also be invested to produce an ongoing income stream, to supplement an income protection insurance benefit.

92% of all death and terminal illness claims we paid in 2024 in New Zealand were for

people over 60°

9 2024 Resolution Life Australasia claims statistics.

The different types of life insurance

Income protection insurance

Your ability to earn an income is likely to be one of your most valuable assets in life. How long would you be able to sustain your lifestyle and meet your financial commitments without it?

Most income protection insurance pays a monthly benefit of up to 75% of your regular income if you're unable to work due to injury or sickness.* While most income protection policies end automatically at age 65, some products extend coverage to age 70 - an option you may have selected if you intended to remain in the workforce beyond the usual retirement age.

*Refer to the relevant policy document for the exclusions and terms and conditions that apply.



Trauma insurance (also known as critical illness insurance) provides a lump sum payment if you suffer a specified illness or injury, or undergo a specified serious medical procedure, as defined in your policy. Some of the more common defined events include cancer (of specific severity), heart attack (of specific severity) and stroke (diagnosed). Most major conditions covered under trauma insurance will generally cease at age 70 (or earlier). If your policy continues beyond this age, cover typically reduces to a handful of conditions, including the loss of capacity for independent living.

Trauma insurance provides financial support to help cover:

- the costs of care, and
- recovery associated with specific medical conditions, as defined in your policy



The most common causes for Resolution Life Trauma claims in 2024 were *heart attack*, *stroke and other circulatory diseases* (27%) for males and *cancer – other* (33%) for females (this category includes cancers such as malignant and pancreas).⁹



Understanding insurance premiums for over 60s

The cost of your insurance is likely to change each year and you may wonder why. As one of Australasia's largest life insurers, we want to help you understand your premium (how much you pay) - how your premium works, how we calculate it, and why it may change.

How your life insurance premium works

Your premium contributes to a shared pool of funds that helps to pay claims.

We'll base your premium on your circumstances (such as the factors listed below), the cover and options you've chosen, your premium type (stepped/variable age-stepped or level/variable), and your plan structure (linked or standalone cover). That's why each person's life insurance policy may be different.

By using key factors to vary premiums, they reflect the likelihood of making a claim. That is how we make sure each policyholder's premium makes a fair contribution to the shared pool of funds. However, policyholders with the same circumstances and cover, pay the same premiums.

- Your circumstances which we may consider could include:
- Your age at policy anniversary
- Gender
- Smoking status
- Your medical and general health history when you applied
- Your occupation
- Premium structure and payment frequency you have
- Your product type and options chosen

Why your premium may change each year

Each year we re-calculate your premium and it may change due to several factors including:

- Age-based increases If you're paying a stepped/variable age-stepped
 premium, the cost of your cover usually rises each year as you age
 because the risk of you suffering a claim event increases as you get older.
- Inflation (also known as indexation, cost of living, CPI) Your sum insured may increase each year to keep up with inflation. As your sum insured increases, generally so does your premium. These increases are referred to as an inflation adjustment, and you can choose whether to have this adjustment every year, or you can opt out of them. You can opt out of the inflation adjustment in My Resolution Life.
- Product and premium structure For example when eligible cover changes over time due to product design, or if your premium style changes.

In addition to the above factors, there can be changes to the underlying premium rates used in the calculation.



Understanding insurance premiums for over 60s

Why underlying premium rates may change

From time to time, we may change underlying premiums to balance the need to ensure our products remain sustainable and we're able to pay out future claims, against the desire to remain competitive and affordable. Factors contributing to the change in underlying premium rates include:

- Cost of paying claims Regular reviews of our product pricing seeks to ensure we can continue to sustainably support our customers over the long term.
- Industry-wide challenges Factors such as the rising cost of living and number of claims affect all life insurers.
- Wider economic challenges What is happening in the economy can put pressure on insurance premiums, for example rises in interest rates and the impact of returns on investments held.

Why level/variable premiums can also change

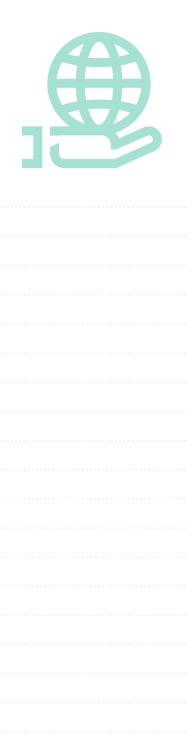
Level/variable premiums aren't subject to age-based increases and generally stay the same for each layer of cover during the term of your plan. However, level/variable premiums can change for other reasons.

Your overall premiums will change if:

- you change the sum insured or otherwise alter your cover
- you accept the inflation adjustment increase in cover each year, or
- if we review the premium rates for your product as a whole.

Premiums (and any applicable fees or government charges) can change, regardless of the premium type. If Resolution Life reviews base premium rates, any change in the base premium rate will apply to all plans of the same type.

Level/variable premiums are typically not guaranteed, and the underlying rate can change as detailed above.



Consider before cancelling

It's easy to forget why you took out insurance, and rising premiums might tempt you to cancel or reduce your cover

But doing so could mean losing valuable protection – and it may be hard to get it back. A new policy or increase of cover might require medical checks, and changes in your health or lifestyle could affect your eligibility, condition, cost, or exclusions.



Before cancelling, speak with a financial adviser or contact us to explore your options

Depending on the product you hold, you might be able to use our cover adjustment tool in My Resolution Life to decrease your sum insured, modify waiting and benefit periods and instantly receive updated quotes and cover options.

How can Resolution Life help?

If you are entering a new life stage, such as nearing retirement or have paid off your mortgage, your insurance needs may have changed. You can take advantage of Resolution Life's insurance product flexibility and built-in features, to make sure your insurance continues to meet your needs and remains affordable.

Over the next few pages, we'll detail some of these options and possible changes you can make, to keep your cover relevant and affordable. Please speak to your financial adviser regarding your specific cover needs. You can **contact us** or your financial adviser for a quote or you may be eligible to use our cover adjustment tool in My Resolution Life to find out how much your insurance cover will cost if you make any changes.



Right-sizing your cover for over 60s

It's important to remember why you protected yourself and your family with insurance in the first place. It may have been to provide peace of mind for one or several of the below reasons, if something were to happen to you:

- help pay off the mortgage
- pay outstanding bills
- fund your children's or grandchildren's education
- financial help if you can't earn an income for a period due to sickness or injury
- help with out-of-pocket medical costs
- provide a lump sum to supplement any reduction in your income due to sickness or injury.

Now that you're in your 60's, you may think a lot of the reasons for having life, TPD, income protection or trauma insurance may no longer apply. However, having a financial safety net and protecting your nearest and dearest may be even more important than ever before.

You can take advantage of Resolution Life's product flexibility and built-in features to make sure your insurance continues to meet your needs and remains affordable. We explain some of your options below. Contact us or your financial adviser to help implement any changes.

Change your cover

Reducing your cover or making changes to your insurance is one way to ensure you remain covered while keeping your policy affordable:

- Reduce how much cover you have as we move through different life stages, the amount of insurance required may change. For example, if you've reduced your mortgage, or your children have finished their education, etc, then you may not need as much cover.
- Opt out of inflation adjustments to make sure your cover keeps up with the cost of living, we generally offer an automatic increase to your amount of cover each year, without you needing to provide medical or other details. This is called an 'inflation adjustment' or 'automatic inflation'. Each year we increase your sum insured by either a fixed percentage or the increase to the consumer price index (CPI). We'll apply whichever of these is higher, which means you'll get more cover. As your cover increases so does your premium.

You can opt out of the increase for any particular year or permanently and this change will take effect from the next policy anniversary. This can be done in the My Resolution Life portal, just search for 'inflation adjustment'.



Right-sizing your cover for over 60s

Increase the waiting period (income protection) – a 'waiting period' is the period of time between becoming disabled or ill, and when an income protection benefit starts being paid. You may have accumulated extra sick or holiday leave that can provide an income buffer if you are unable to work due to sickness or injury. By increasing your 'waiting period' for example from 30 days to 60 or 90 days (longer waiting periods are available) you may reduce your premium.



- Reduce the benefit payment period (income protection) a benefit payment period is the maximum length of time your income protection or benefit is paid for while you remain disabled. As you get older or your financial situation changes, you may not require the same benefit payment period you chose when you took out your policy. Reducing your benefit payment period may result in a reduction to your premium. For example:
 - Moving from a Lifetime benefit to an aged 65 benefit
 - Reducing your period from an aged 65 benefit to being paid a benefit for 5 years.
- Removing additional options your insurance policy may include additional cost options – like premium waiver, Life Cover buy back, which carry additional costs. Removing an option that you no longer require can help reduce your premiums, but it does remove the benefit of the option. You can ask us to remove any additional options. But remember that if you do cancel these, you will not be able to claim under them and may not be able to add them back in the future if you change your mind.
- Restructure your insurance from standalone to linked if you have life, total & permanent disability and/or trauma insurance, you may be able to make the covers either standalone plans or link them under the same plan. Standalone plans usually have a higher premium than linked cover, as any claims on one type of cover generally reduces the sum insured for the linked cover. For this reason, standalone plans are more expensive.

Change how you pay

The premium structure or premium frequency you choose on your plan may affect the premium you pay. Reviewing these may help reduce your premium.

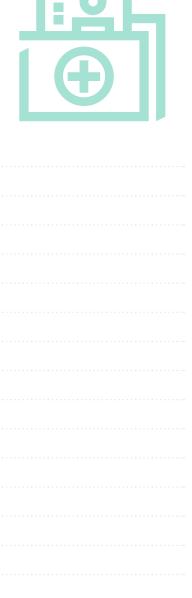
Change your payment frequency – Most insurance products offer savings when you pay your premiums annually. While some may charge more for more frequent payment options, choosing annual payments can help reduce your overall premium. You can request a change to your payment frequency at any time through the My Resolution Life portal.

Right-sizing your cover for over 60s

Review your health and pastime loadings

Your medical history, pastime and occupation affect your insurance costs. If you've stopped smoking, changed to a less manual job, or your health has improved, you may be able to review your policy and reduce your premium:

- Has the nature of your work changed to less manual duties? TPD and IP insurance is generally more expensive for those who have more manual occupations, due to a higher accident/injury risk. If you have moved to an occupation that is less manual, for example you are now a supervisor rather than on the tools, we may be able to reassess your occupation, subject to underwriting.
- Request a reassessment of health loadings/exclusions for certain medical conditions, a health loading or an exclusion may have been applied to benefits under your policy. A health loading is a percentage increase in the cost of the premium.
 - If you had health condition/s when you originally purchased your insurance, for example high blood pressure or cholesterol or you had back or knee pain which resulted in a loading or exclusion applying to your benefits, and your health has since improved, we may be able to reassess your health loading, subject to underwriting.



Review your life insurance checklist

Use this checklist to record your current insurance details, reflect on your needs, and track any changes. Bring it with you if you speak to a financial adviser.

Assess your current situation

1 What are you covered for? What type/s of insurance cover do you have? How much would you or your family receive at claim time?
My current cover includes:
2 Does this meet your current needs?
Would this meet your financial obligations and lifestyle expectation? Consider how much remaining debt you have and how much cover you might need. Is the cover you currently have too much, or not enough? Consider whether you want to reduce or increase how much you're covered for.
My family would receive:
3 Can you continue to afford the same level of cover?
How much are you paying and can you afford this? If not, what changes can you make to your insurance policy to make it more affordable? Refer to the previous pages in this guide or contact us or your financial adviser to understand your options.
Changes I want to make:

Getting help from a financial adviser

It's a good idea to speak to your financial adviser about your insurance needs before making any changes. They can assess your personal circumstances and help you decide what's right for you.

A financial adviser can help you review your insurance based on your personal circumstances and help you decide whether anything needs updating or changing.

You might already have a financial adviser who helped you set up your insurance policy.

If you don't have a financial adviser and need help finding one, referrals from family or friends can be a good place to start. They might also be able to share insights into the process and the cost involved. Make sure you research any prospective financial advisers online, checking their reviews and making sure they are licensed.

Resolution Life customers are supported by a registered adviser or adviser business, who can provide advice and assistance regarding your insurance policies with us. Please note that these advisers operate independently of Resolution Life.

For an adviser business to provide advice to Resolution Life policyholders, they must:

- Have a distribution agreement with Resolution Life and
- Have accredited advisers to give advice on some or all of Resolution Life's insurance policies.



Alternatively, you can commence an independent search for a new financial adviser via the *Financial Advice New Zealand* website to find an adviser in your area.



Updating your insurance

If you've made the decision to update or change your insurance, we can help. There are a few ways you can go about actioning your request:

- Log in to **My Resolution Life** and check whether the change you're requesting can be actioned online. You may be eligible to use our cover adjustment tool to find out how much your insurance cover will cost if you make any changes.
- Speak to your financial adviser they can make changes to your insurance policy, on your behalf.
- Chat with us online at **resolutionlife.co.nz** we can help you make changes to your insurance policy.





We're here to help

Visit our **Insurance Insights** hub to explore more insurance topics. You can also contact us or chat with us online at **resolutionlife.co.nz**.

Please note that while we can't provide you with personal financial advice, we can help you with factual information about your Resolution Life product(s). We can also help you implement any product changes you've decided on.

0800 808 267 resolutionlife.co.nz

What you need to know

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